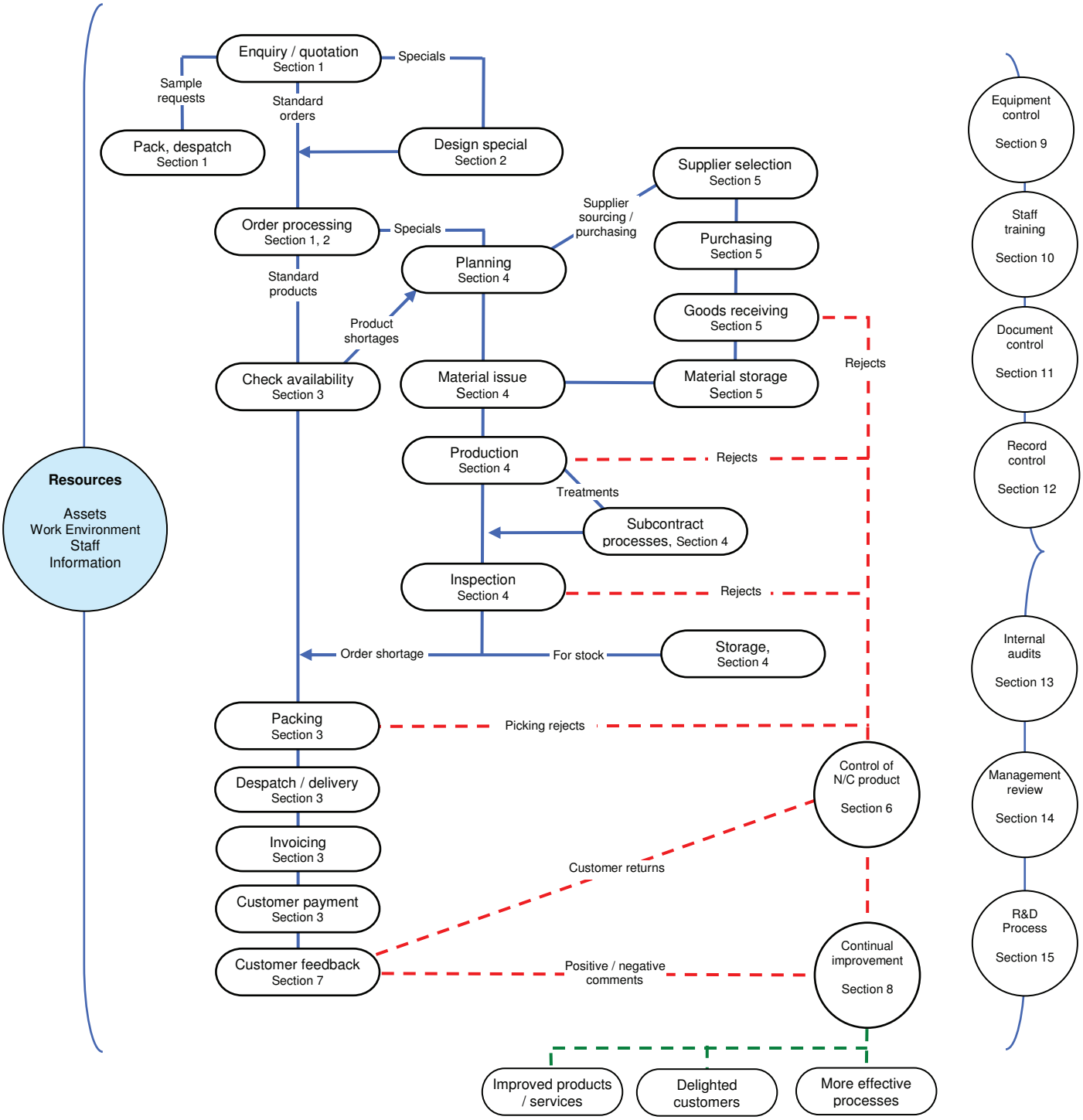
bighead
QUALITY SYSTEM MAP



Measurable quality objectives set by management that support the Quality Policy and promote improvement and customer satisfaction